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## IN THE CLAIMS:

This listing of claims will replace all prior versions, and listings, of claims in the application:

## LISTING OF CLAIMS:

- 1. (Previously presented) A method, comprising the steps of:
- (a) polling at least one location in a network to obtain information indicative of a 2
- level of utilization of said at least one location; 3
- (b) computing a status of utilization of said at least one location based on said 4
- polled information and assigning a decision policy to said status; 5
- (c) assessing a priority level of a new voice call requesting to enter the network 6
- relative to priorities of existing calls on the network; and 7
- (d) invoking said decision policy on the new voice call according to its relative 8
- priority level to the existing calls on the network and the decision policy in effect at the
- time the new voice call requests entry to the network. 10
- 2. (Original) The method of claim 1 wherein a first party initiating the new voice call is 1
- checked for proper authorization to initiate the new voice call.
- 3. (Original) The method of claim 2 wherein a second party receiving the new voice call
- is checked for proper identification and registration in a network transmitting the new
- voice call.
- 4. (Previously presented) The method of claim 1 wherein if the priority level of an the
- existing call being entertained by a second party is lower than the priority level of the
- new voice call being initiated by a first party a preemption message is sent to the second
- party.

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- 5. (Previously presented) A computer readable medium containing a program which,
- when executed, performs an operation of managing voice calls of different types of
- priority levels, the operation comprising: 3
- (a) polling at least one location in a network to obtain information indicative of a 4
- level of utilization of said at least one location;
- (b) computing a status of utilization of said at least one location based on said 6
- polled information and assigning a decision policy to said status; 7
- (c) assessing a priority level of a new voice call requesting to enter the network 8
- relative to priorities of existing calls on the network; and
- (d) invoking said decision policy on the new voice call according to its relative 10
- priority level to the existing calls on the network and the decision policy in effect at the 11
- time the new voice call requests entry to the network. 12
  - 6. (Original) The method of claim 4 wherein the second party terminates the existing
- call and the decision policy is invoked on the new voice call to determine its connection
- status to the second party.
- 7. (Original) The method of claim 4 wherein if the priority of the existing call is higher
- than the priority of the new voice call, the new voice call is rejected.
- 8. (Original) The method of claim 1 further comprising after step (a) but before step (b),
- step (a1) includes polling the network to determine routing paths.
- 9. (Original) The method of claim 8 further comprising after step (a1), determining if a
- status of variables selected from the group consisting of links and paths have changed
- since a previous update to assign the policy decision.
- 10. (Original) The method of claim 1 wherein the policy decision includes sub-decisions
- 2 of never blocking new voice calls having at least a highest relative priority, blocking a
- 3 first percentage of new voice calls when a system link utilization exceeds a first
- percentage of system capacity for calls of an intermediate relative priority and blocking a

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- 5 second percentage of new voice calls when link utilization exceeds a second percentage
- 6 of system capacity for calls of a low relative priority level.
- 1 11. (Original) The method of claim 10 wherein there are five relative priority levels and
- 2 the policy decision includes sub-decisions of never blocking new voice calls having
- 3 highest or second highest relative priority, blocking 100% of new voice calls when the
- 4 system link utilization exceeds 99% of system capacity for calls of third highest relative
- 5 priority, blocking 100% of calls when link utilization exceeds 97% of system capacity for
- 6 calls of a fourth highest relative priority level and selecting a sub-decision from the group
- 7 consisting of blocking 20% of calls when the system link utilization exceeds 90% of
- 8 system capacity and blocking 100% of new voice calls when link utilization exceeds 95%
- 9 of system capacity for a fifth highest relative priority level.
- 1 12. (Original) The method of claim 1 wherein the decision policy is distributed to one or
- 2 more call control devices in the network.
- 1 13. (Original) The method of claim 12 wherein the one or more call control devices are
- 2 one or more softswitches.
- 1 14. (Original) The method of claim 1 wherein packets of information that carry the new
- 2 voice call may be selectively dropped based upon the relative voice call priority level.
- 1 15. (Original) The method of claim 14 further comprising the step of dropping packets
- 2 of the lowest relative priority level voice calls when a buffer containing voice call data on
- 3 the network is at a first percentage of total capacity.
- l 16. (Original) The method of claim 15 wherein the first percentage of total buffer
- 2 capacity is approximately 50%.

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- 1 17. (Original) The method of claim 14 further comprising the step of dropping packets
- 2 from intermediate priority level calls when a buffer containing voice call data on the
- 3 network is at a second percentage of total capacity.
- 1 18. (Original) The method of claim 17 wherein the second percentage of total buffer
- 2 capacity approximately 75%.
- 1 19. (Original) The method of claim 14 further comprising the step of dropping packets
- 2 from the highest relative priority level calls only if a buffer containing voice call data on
- 3 the network is full.
- 1 20. (Original) The method of claim 14, wherein packets of information are handed in
- 2 one class of a multi-class system, said one class having a plurality of sub-classes, each
- 3 sub-class having a respective packet dropping precedent.
- 1 21. (Original) The method of claim 20, wherein said one class is AFI and said multi-
- 2 class system is DiffServ.